

Senior IT Engineer

What We Are Looking For:

We are currently seeking full-time higher-level techs with real life work experience. You need to be able support all Microsoft desktop and server operating systems. You should have higher level certifications. No ticket is too small or too technical. You should be comfortable walking into a small business with a serious problem and be able to get them back up and running, calmly, quickly, and efficiently... all with a smile and the ability to talk to the client at their level. If you are a positive person with high integrity that considers themselves a great dependable teammate, with the drive to continue to learn and grow, we would like to hear from you.

Benefits

- An aggressive quarterly profit-sharing structure based on excellence, hard work, and responsibility.
- Company provided Health coverage with HSA.
- Matching Simple IRA for retirement planning.

Values

- Approved educational and training programs and certifications.
- Collaborative Team approach.
- You can expect to grow your skills every day.

Responsibilities

- Execute internal and client facing technical requests.
- Team participation in the management and upkeep of several client network systems, including documentation.
- Document time and all work performed in our ticketing system.
- Meet with clients to discuss technical issues and make recommendations to make their business run smoother.
- Work with virtualization, firewalls, Office 365, and all networking devices found in small business IT environments.

Technical Requirements

- Minimum of 3 years of "real life" experience providing computer and network support including one industry certification.
- Office/Microsoft 365 experience along with Azure and Intune required.
- Hands-on/practical experience with the Windows Server family 2012/2016.
- Intimate knowledge of all current Microsoft Desktop Operating Systems.
- Experience with Active Directory, DNS, DHCP, etc.
- Experience with network firewall (Sophos especially) and routing equipment.
- Experience in the Managed Service Industry is a plus.

Skills Requirements

- Excellent people skills and telephone manner.
- Competency in diagnosing, troubleshooting, and resolving system and network related issues on servers, desktops, peripherals, and related equipment. Wide experience with a variety of systems and environments.
- Ability to concisely describe or summarize a problem, in writing, including steps taken to diagnose and resolve it.
- Ability to determine best practices and routines for various technical implementations and maintenance. Should be able to put processes in clear documentation.
- Willingness and ability to learn new skills and use new types of information.
- Personal responsibility and reliability.

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Kokomo, IN 46902
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- Persistence to see a problem through to its resolution and ability to research possible solutions when encountering resistance.
- Multitask and move between complicated issues. Ability to remain calm and perform under pressure.
- Adaptable to a continually changing and growing work environment serving clients to better their business.

Job Type: Full-time

If you believe you are a match, please visit our website to learn more about us www.bssconsulting.com. Then email us **ALL** the information below. We are hiring immediately.

BUSINESS SYSTEMS SOLUTIONS CORPORATION IS AN EQUAL OPPORTUNITY EMPLOYER. YOUR RESUME AND INFORMATION WILL BE KEPT COMPLETELY CONFIDENTIAL. CANDIDATES MUST SUCCESSFULLY PASS A COMPLETE BACKGROUND CHECK PRIOR TO HIRE AND MUST HAVE A VALID DRIVERS LICENSE.

APPLY NOW: Please email the following to Careers@BSSconsulting.com. Make the subject line of your email: IT Senior Engineer position

- 1. Write me an email that:
 - introduces yourself
 - explains why you would like to work for BSS
- 2. Include your Resume

We will send an official job application after we screen all applicants.